

# Quality Management

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Product Manager





# Advanced Quality Management

- Integrated advanced quality capabilities throughout the entire supply chain.
- Ensure compliance with regulations and boost product quality and customer satisfaction.
- Foster continuous improvements and risk mitigations with a feedback-driven approach.
- Minimize the reliance on third-party quality management solutions.

Public preview 10.0.44  
(April 2025)

General available 10.0.45  
(September 2025)



## Continuous improvement

CAPA  
Management

Non  
conformance



## Optimized testing

Flexible  
sampling  
plans +skip lot

Instrument  
calibration

New quality  
order triggers

Quality order  
integration to  
Trace Add-in



## Digitized manufacturing

Electronic  
Batch Record

Production  
dispensing



## Regulatory compliance

Approved  
customer list

Customer  
specific COA

Electronic  
signature



## User productivity

Quick test  
result entry

Quality  
management  
workspaces



# Features to enable in Feature Management

Feature name	Module
(Preview) Approved customer list	Accounts receivable
(Preview) Dispense management	Production control
(Preview) Electronic signature improvements	Organization administration
(Preview) Advanced quality management	Inventory and warehouse management



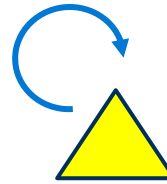
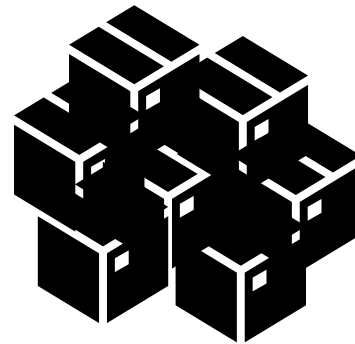
# Introducing – Flexible Sampling Plans

## What is it?

- A test plan where sample sizes and test groups adjust over time based on test outcomes.

## Key benefits

- Reduce cost and improve efficiency by optimizing resource use.



Product receipt



Quality order



# Flexible sampling plans

Finance and Operations Preview

Inventory management > Setup > Quality control > Flexible sampling plans

USPI

AD

←

Edit

+ New

Delete

Copy plan

View activities

Options

Standard view

Filter

Flexibl...

Description

OleicAFSP

Oleic Acid Flexible Sampli...

Flexible sampling plans

Flexible sampling plan code

Description

Alert role

Last level

Approved

OleicAFSP

Oleic Acid Flexible Sampling ...

Quality control manager

30

Yes

Details

+ Add

Remove

	Level	Item sampling	Test group	Rounds	Tim...	Skip	Tes...	Out...	Nu...	Consecutive	Fail action ...	Fail action code	Pass action...
<input type="radio"/>	10	2%BB	OliecAStr	3						1	10	None	20
<input type="radio"/>	20	1%BB	OliecAcid	5						1	10	None	30
<input type="radio"/>	30	1%BB	OliecAcid	Unlimited		✓	1	3	1		10	None	30



# Quality associations

Finance and Operations Preview

Inventory management > Setup > Quality control > Quality associations

USPI

← Edit + New Delete Options

Filter

Reference type	Item code	Item
Production	Table	P5000
Purchase	Table	M2005
Purchase	Table	M2006
Purchase	Table	M2005
Production	Table	P2000
Sales return	Table	P2000
Transfer	Table	M2005

Standard view

Quality associations

Reference type Item code Item

Purchase Table M2005

Conditions

Site Applicable warehouse type Account code Account selection Resource code Resource

1 All Table JP-001 All

Process

Event type Execution Show info

Registration Yes

Quality order process

Event blocking Quarantine upon validation failure Use for Certificate of analysis Quality processing policy

None No No Create quality order

Specifications

Test group Acceptable quality level Flexible sampling plan code Expiration Quality order priority

Item sampling 100.00 OleicAFSP Never 2Med


Effective Worker Description

Karl Bystrom 2 Medium priority

OneDrive - Microsoft Up to date



# Flexible sampling plan activities

Standard view 

Flexible sampling plan activity details

Flexible sampling plan code

Reference type

Item number

Account selection

First activity


















FSP-RM1

Purchase

RM1

US-111

12/8/2024

	# ↑	Created date and time	Level	Test group	Ro...	Item sampling	Frequency	Quality order	Status	Validated by	Validated date and time	Fail action ...	Fail action code	Reason code	Pass action...	Reference	Modified by	Modified date and time	Skip	
	1	12/8/2024 8:43:36 PM	10	Str-TG-RM1	1	10%8PUQ		000031	Pass	Julia Funderburk	12/8/2024 9:06:34 PM		None			1st test round - No skip L...		Admin	12/8/2024 9:06:39 PM	
	2	12/8/2024 9:09:27 PM	10	Str-TG-RM1	2	10%8PUQ		000056	Pass	Julia Funderburk	12/8/2024 9:10:23 PM		None				Admin	12/8/2024 9:10:23 PM		
	3	12/8/2024 9:10:53 PM	10	Str-TG-RM1	3	10%8PUQ		000057	Pass	Julia Funderburk	12/8/2024 9:11:24 PM		None				Admin	12/8/2024 9:11:24 PM		
	4	12/8/2024 9:11:24 PM	10		0								None	System	20	Pass criteria met		Admin	12/8/2024 9:11:24 PM	
	5	12/8/2024 9:11:56 PM	20	Len-TG-RM1	1	2%8PUQ		000058	Pass	Julia Funderburk	12/8/2024 9:12:26 PM		None			1st test round - No skip L...		Admin	12/8/2024 9:12:26 PM	
	6	12/8/2024 9:13:00 PM	20	Len-TG-RM1	2	2%8PUQ		000059	Pass	Julia Funderburk	12/8/2024 9:13:23 PM		None				Admin	12/8/2024 9:13:23 PM		
	7	12/8/2024 9:13:59 PM	20	Len-TG-RM1	3	2%8PUQ		000060	Pass	Julia Funderburk	12/8/2024 9:14:16 PM		None				Admin	12/8/2024 9:14:17 PM		
	8	12/8/2024 9:14:17 PM	20		0								None	System	30	Pass criteria met		Admin	12/8/2024 9:14:17 PM	
	9	12/8/2024 9:14:57 PM	30	Len-TG-RM1	1	1%8PUQ	1 out of 3	000061	Pass	Julia Funderburk	12/8/2024 9:15:25 PM		None			1st test round - Skip lot s...		Admin	12/8/2024 9:15:25 PM	
	10	12/8/2024 9:16:03 PM	30	Len-TG-RM1	0	1%8PUQ			Skipped				None				Admin	12/8/2024 9:16:03 PM	✓	
	11	12/8/2024 9:16:24 PM	30	Len-TG-RM1	0	1%8PUQ			Skipped				None				Admin	12/8/2024 9:16:24 PM	✓	
	12	12/8/2024 9:16:52 PM	30	Len-TG-RM1	2	1%8PUQ	1 out of 3		Skipped				None			1st test round - Skip lot s...		Admin	12/8/2024 9:17:58 PM	✓
	13	12/8/2024 9:17:08 PM	30	Len-TG-RM1	0	1%8PUQ			Skipped				None				Admin	12/8/2024 9:17:08 PM	✓	
	14	12/8/2024 9:17:24 PM	30	Len-TG-RM1	0	1%8PUQ		000062	Pass	Julia Funderburk	12/8/2024 9:17:58 PM		None				Admin	12/8/2024 9:17:58 PM		
	15	12/8/2024 9:18:23 PM	30	Len-TG-RM1	3	1%8PUQ	1 out of 3	000063	Pass	Julia Funderburk	12/8/2024 9:18:42 PM		None			1st test round - Skip lot s...		Admin	12/8/2024 9:18:42 PM	
	16	12/8/2024 9:19:08 PM	30	Len-TG-RM1	0	1%8PUQ			Skipped				None				Admin	12/8/2024 9:19:08 PM	✓	
	17	12/8/2024 9:19:23 PM	30	Len-TG-RM1	0	1%8PUQ			Skipped				None				Admin	12/8/2024 9:19:23 PM	✓	
	18	12/8/2024 9:19:44 PM	30	Len-TG-RM1	0	1%8PUQ	1 out of 3	000064	Fail	Julia Funderburk	12/8/2024 9:20:28 PM		None			1st test round - Skip lot s...		Admin	12/8/2024 9:20:28 PM	
	19	12/8/2024 9:20:28 PM	30		0							10	None	System		Quality order 000064 failu...		Admin	12/8/2024 9:20:28 PM	
	20	12/8/2024 9:20:58 PM	10	Str-TG-RM1	1	10%8PUQ		000065	Pass	Julia Funderburk	12/8/2024 9:21:28 PM		None			1st test round - No skip L...		Admin	12/8/2024 9:21:28 PM	
	21	12/8/2024 9:21:58 PM	10	Str-TG-RM1	2	10%8PUQ		000066	Pass	Julia Funderburk	12/8/2024 9:22:21 PM		None				Admin	12/8/2024 9:22:21 PM		
	22	12/8/2024 9:22:50 PM	10	Str-TG-RM1	3	10%8PUQ		000067	Pass	Julia Funderburk	12/8/2024 9:23:09 PM		None				Admin	12/8/2024 9:23:09 PM		
	23	12/8/2024 9:23:09 PM	10		0								None	System	20	Pass criteria met		Admin	12/8/2024 9:23:09 PM	
	24	12/8/2024 9:23:40 PM	20	Len-TG-RM1	1	2%8PUQ		000068	Pass	Julia Funderburk	12/8/2024 9:24:02 PM		None			1st test round - No skip L...		Admin	12/8/2024 9:24:03 PM	
	25	12/8/2024 9:24:48 PM	20		0								None	Good	30			Admin	12/8/2024 9:24:48 PM	
	26	12/10/2024 2:51:17 PM	30	Len-TG-RM1	0	1%8PUQ	1 out of 3		Skipped				None			1st test round - Skip lot s...		Admin	12/10/2024 2:51:17 PM	✓
	27	12/10/2024 2:52:18 PM	30		0								None	Good	20	Back to 20 for testing		Admin	12/10/2024 2:52:18 PM	
	28	12/10/2024 2:58:32 PM	20	Len-TG-RM1	1	2%8PUQ		000106	Pass	Julia Funderburk	12/10/2024 3:22:06 PM		None				Admin	12/10/2024 3:22:08 PM		



# Quality order workspace

Finance and Operations Preview

Inventory management > Workspaces > Quality order processing and inquiry

USPI

AD

Configure my workspace

Create new

Options

Quality order processing and inquiry

Quality order summary

All quality orders

New quality order

1 All open quality orders

1 All failed quality orders

All released products

Certificate of analysis report

Orders and favorites

All quality orders

Open quality orders

Failed quality orders

Filter

Validate

Certificate of analysis

Reopen quality order

Quick results entry

Quality order	Item number	Account selection	Test group	CW qty	Quantity	Status	Reference type
000011	M2005	JP-001	OliecAStr		2.00	Open	Purchase
000012	M2005	JP-001	OliecAStr		3.00	Pass	Purchase

Finance and Operations Preview

Inventory management > Workspaces > Quality order processing and inquiry

Quick results entry | 000011 : Oleic Acid

Standard view

Overview

General

	Sequence number	Test	Description	Result qua...	Result CW ...	Standard	Min	Max	Outcome	Outcome description	Result value	Tag number	Usage incr...	Include in ...	Skip test	Result note	T...	Test result
	10	FattyAcid	For testing fatty acid	2.00		15.20	12.40	19.00			15.10		0	<input checked="" type="checkbox"/>	<input type="checkbox"/>		✓	Pass
<input checked="" type="checkbox"/>	20	ColorOA	Color test for oleic acid	2.00		0.00	0.00	0.00	Clear	Clear or no color	0.00		0	<input checked="" type="checkbox"/>	<input type="checkbox"/>		✓	Pass

Quality orders by reference type

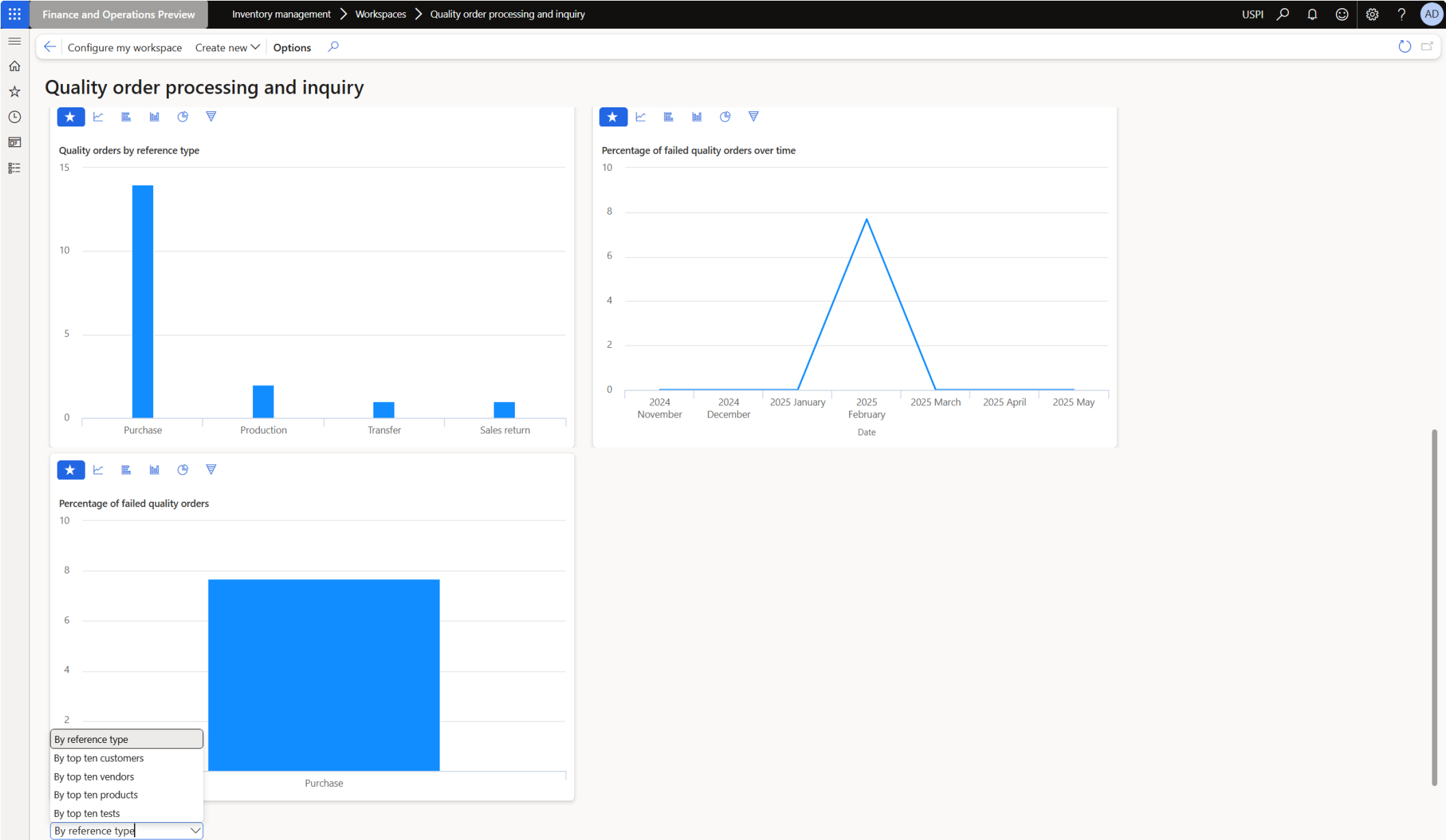
15

Percentage of failed quality orders over time

10



# Quality order workspace





# Introducing – CAPA Management

## What is it?

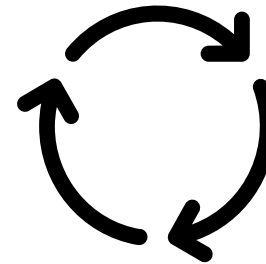
CAPA (Corrective and Preventive Actions), is a systematic approach used to identify, investigate, and resolve non-conformances in products and processes.

## Key benefits

Improves product quality, ensures regulatory compliance, reduces costs from defects, and fosters continuous improvement.

The screenshot displays the SAP CAPA Management interface for a case titled "USP2-00005 : Late shipments from this Vendor". The interface is divided into several sections:

- General:** Contains fields for Case ID (USP2-00005), Description (Late shipments from this Vendor), Parent case, Billing project, Name (The Sweet Oranges Group), CAPA category (Process), CAPA subcategory (Ship), Case classification (Corrective and preventive), CAPA source code (SCAR), CAPA source code description (Supplier Corrective Action Report), Major/Minor classification code (Major), Major/Minor classification description (Major Classification), Due date (12/31/2023), Department, Employee responsible (Janet Jones2), Status (Opened), Priority (High), Contact ID, Questionnaire, Case resolution (Accept), and Notes (Reoccurring shipment issue from this vendor. Needs corrective action).
- Service level agreement:** A section for defining service level agreements.
- Email notification list:** A section for managing email notifications.
- Case log:** A section for tracking the case history.
- Associations:** A table showing associated entities. The table has columns for Primary, Entity type, ID, and Name. It lists two associations: one for Vendor US-111 (The Sweet Oranges Group) and another for Vendor US-112 (Pack Packaging Ltd.).
- Related information:** A section for related information, including Primary address (One Branch Plantation, Orange Park, FL 32003, USA) and More information (Priority: High, CAPA category: Process, CAPA process: CAPA Process Template).
- Process tree:** A section showing the process flow, including CAPA Process Template - USP2-00005, DEFINITION, Identify the problem, EVALUATION, INVESTIGATION, and ANALYZE.





# CAPA Process template

Finance and Operations Preview

Inventory management > Workspaces > CAPA management

USP

←

Edit

+ New

Delete

Process

Options

🔍

Copy from

Save as

Details

CAPAProcessTemplate

DEFINITION

Identify the problem

EVALUATION

Risk management assessment

Action needed?

INVESTIGATION

Assignment to delegates

Responses and inputs received

ANALYZE

Implementation plan developed

Verification plan developed

Due dates and responsible parties identified

Failure investigation report approved?

Implementation plan approved?

NOTIFICATION

Management review

IMPLEMENTATION

Implement corrective/preventive action plan

Document plan completion

VERIFICATION

Verification and validation performed

CONTROL

Effectiveness of corrective action assessed

Close CAPA report

USPI-00003 : CAPAProcessTemplate | Standard view

CAPAProcessTemplate

Name

Activity number

Purpose

Action needed?

USPI-00012

Action needed?

Required

☐ No

General

Category	Calculated start in (days)	Start time	Notes	PERSONNEL	NOTIFY	Email status update
Action	0	12:00 AM		CAPA worker group	Notify group	Inherit
	Calculated end in (days)	End time			Inherit	Print on report
	0	12:00 AM		Responsible		Inherit



# Flexible definition of process flows

Finance and Operations Preview

Inventory management > Workspaces > CAPA management

USPI

AD

←

≡

Edit

+ New

▼

Delete

Process

Options

Copy from

Save as

Details

CAPA High Risk

DEFINITION

Identify the problem

EVALUATION

Risk management assessment

Action needed?

INVESTIGATION

Assignment to delegates

Responses and inputs received

ANALYZE

Implementation plan developed

Verification plan developed

Due dates and responsible parties identified

Failure investigation report approved?

Implementation plan approved?

NOTIFICATION

Management review

IMPLEMENTATION

Implement corrective/preventive action plan

Document plan completion

VERIFICATION

Verification and validation performed

CONTROL

Effectiveness of corrective action assessed

Close CAPA report

USPI-00028 : CAPA High Risk

Standard view

CAPA High Risk

Name

DEFINITION

Activity number

USPI-00032

Purpose

DEFINITION

General

Calculated start in (days)

Start time

Notes

PERSONNEL

NOTIFY

Email status update

Finance and Operations Preview

Inventory management > Workspaces > CAPA management

USPI

AD

←

≡

Edit

+ New

▼

Delete

Process

Options

Copy from

Save as

Details

CAPA Low Risk

DEFINITION

Identify the problem

EVALUATION

Risk management assessment

Action needed?

IMPLEMENTATION

Implement corrective/preventive action plan

Document plan completion

CONTROL

Close CAPA report

USPI-00029 : CAPA Low Risk

Standard view

CAPA Low Risk

Name

DEFINITION

Activity number

USPI-00056

Purpose

DEFINITION

General

Calculated start in (days)

Start time

Notes

PERSONNEL

NOTIFY

Email status update

Calculated start in (days)

Start time

Notes

PERSONNEL

NOTIFY

Email status update

Calculated start in (days)

0

Start time

12:00 AM

Calculated end in (days)

3

End time

12:00 AM

CAPA worker group

Investigator

Responsible

Notify group

No

Print on report

No

Exit criteria



# Categories and sub-categories

The image shows two screenshots of the SAP Finance and Operations Preview interface, illustrating the relationship between CAPA categories and subcategories.

**Left Screenshot: CAPA categories**

The breadcrumb trail is: **Finance and Operations Preview** > **Inventory management** > **Setup** > **CAPA management** > **CAPA categories**.

The top bar includes: **←** **Edit** **+ New** **Delete** **User defined CAPA subcategories** **Options** **🔍**. The text "User defined CAPA subcategories" is highlighted with a purple box, and a purple arrow points from it to the right screenshot.

The main content area is titled "CAPA categories" and "Standard view". It contains a table with the following data:

<input type="radio"/> CAPA category	Description	CAPA subcategory type
<input type="radio"/> Customer	Customer based category	Customer
<input checked="" type="radio"/> Process	Process category	User defined
<input type="radio"/> Product	Product based category	Product
<input type="radio"/> Vendor	Vendor based category	Vendor

**Right Screenshot: CAPA subcategories**

The breadcrumb trail is: **Finance and Operations Preview** > **Inventory management** > **Setup** > **CAPA management** > **CAPA categories**.

The top bar includes: **←** **Edit** **+ New** **Delete** **Options** **🔍**.

The main content area is titled "User defined CAPA subcategories | Process : Process category" and "Standard view". It contains a table with the following data:

CAPA subcategory	Description
Customer service	Customer service process
Manufacturing	Manufacturing process
Quality	Quality process
Shipping	Shipping process



# Create CAPA case

Finance and Operations Preview

Accounts receivable > Orders > All sales orders

Set up

Print management Summary

Customer

Trade agreements Activities Cases

Contact details Send catalog Customer service

Maintain

Supplementary sales items

Related information

Related orders Postings Line quantity

Purchase order Committed costs

Attached sales agreement Approved items

CAPA

Create CAPA case

View CAPA Cases

All sales orders

My view

Filter

Sales order	Customer account	Customer name	Order type	Invoice account	Channel	Status	Release status
000336	US-027	Birch Company	Sales order	US-027		Invoiced	Open
000337	US-004	Cave Wholesales	Sales order	US-004		Open order	Open
000338	US-007	Desert Wholesales	Sales order	US-007		Open order	Open
000339	US-009	Owl Wholesales	Sales order	US-009		Open order	Open
000340	US-010	Sunset Wholesales	Sales order	US-010		Open order	Open
000341	US-013	Pelican Wholesales	Sales order	US-013		Open order	Open
000342	US-014	Grebe Wholesales	Sales order	US-014		Open order	Open
000343	US-016	Whale Wholesales	Sales order	US-016		Open order	Open
000344	US-017	Turtle Wholesales	Sales order	US-017		Open order	Open
000345	US-019	Sunflower Wholesales	Sales order	US-019		Open order	Open
000346	US-021	Otter Wholesales	Sales order	US-021		Open order	Open
000347	US-024	Yellow Square	Sales order	US-024		Open order	Open
000348	US-025	Oak Company	Sales order	US-025		Open order	Open
000349	US-026	Maple Company	Sales order	US-026		Open order	Open
000350	US-027	Birch Company	Sales order	US-027		Open order	Open
000351	US-007	Desert Wholesales	Sales order	US-007		Open order	Open
000352	US-026	Maple Company	Sales order	US-026		Open order	Open
000353	US-014	Grebe Wholesales	Sales order	US-014		Open order	Open
000354	US-019	Sunflower Wholesales	Sales order	US-019		Open order	Open
000355	US-010	Sunset Wholesales	Sales order	US-010		Open order	Open
000356	US-017	Turtle Wholesales	Sales order	US-017		Open order	Open
000357	US-004	Cave Wholesales	Sales order	US-004		Open order	Open
000358	US-027	Birch Company	Sales order	US-027		Open order	Open
000382	US-009	Owl Wholesales	Sales order	US-009		Invoiced	Open
000383	US-009	Owl Wholesales	Returned order	US-009		Delivered	Open
000384	US-021	Otter Wholesales	Sales order	US-021		Delivered	Open
000407	US-004	Cave Wholesales	Sales order	US-004		Open order	Open
000408	US-004	Cave Wholesales	Sales order	US-004		Open order	Open

Standard view

New CAPA case

General

Case log

SOURCE

Name

Cave Wholesales

Priority

1

GENERAL

Case ID

USPI-00009

Parent case

Status

Opened

CAPA category

Process

Description

Late delivery

CAPA subcategory

Shipping

PROCESS

CAPA process

CAPA High Risk

Create

Cancel



# CAPA case

Finance and Operations PreviewAccounts receivable > Orders > All sales ordersUSPI ⓘ 🔔 😊 ⚙️ ?

SaveNewDeleteCAPA caseGeneralOptions

MaintainChange status

ProcessCase processChange stage

Service level agreementTime recordingStartStopRecall

Product changeCheck completenessApprove and activate changes

SignatureSignature review

PrintCAPA case details

Cases | Standard viewUSPI-00013

General

CASE

Case IDUSPI-00013

Description

Parent case

Billing project

NameOtter Wholesales

CAPA categoryProcess

CAPA subcategoryShipping

CAPA typeCAPA

CAPA type descriptionCAPA case

Case classificationCorrective

CAPA source codeInt audit

CAPA source code descriptionInternal audit

Major/Minor classification codeMajor2

Major/Minor classification descri...Major 2 classification

Due date

OWNER

Primary contact

Department

Employee responsibleJulia Funderburk

PROCESS

Case processCAPA High Risk

StatusIn process

Priority

Case resolutionNone

FOLLOW-UP

Email ID

Contact ID

Questionnaire

Notes

Service level agreement

Service level agreement

Status

Compliance0.00

Completion date

Email notification list

Case log

Associations

+ Add Remove Details

Primary	Entity type	ID	Name
<input type="checkbox"/>	Customer	US-021	Otter Wholesales
<input checked="" type="checkbox"/>	Sales order	000384	Otter Wholesales

MORE INFORMATION

Customer accountUS-021

NameOtter Wholesales

Invoice account

Customer group10

CurrencyUSD

Knowledge article

Administration

Resolution

CAPA resolution	Root cause code	Root cause description	CAPA resolution type	CAPA resolution type description	CAPA resolution note
-----------------	-----------------	------------------------	----------------------	----------------------------------	----------------------

Related information

Primary address

More information

Process tree

CAPA High Risk - USPI-00013

DEFINITION

EVALUATION

Risk management assessm

Action needed?

INVESTIGATION



Finance and Operations Preview

Accounts receivable > Orders > All sales orders

USPI

USPI-00013

USPI-00013

USPI-00013

General

CASE

Case ID

USPI-00013

Description

Parent case

CAPA category

Process

CAPA subcategory

Shipping

CAPA type

APA

CAPA type description

APA case

CAPA classification

Corrective

CAPA source code

Int audit

CAPA source code description

Internal audit

Major/Minor classification code

Major2

Major/Minor classification descri...

Major 2 classification

Due date

OWNER

Primary contact

Department

Employee responsible

Julia Funderburk

PROCESS

Case process

CAPA High Risk

Status

In process

Priority

Case resolution

None

FOLLOW-UP

Email ID

Contact ID

Questionnaire

Notes

Change stage

Select the next stage to move to in the qualifying process

Completed

DEFINITION

Started

EVALUATION

Not started

INVESTIGATION

Not started

ANALYZE

Not started

NOTIFICATION

OK

Service level agreement

Service level agreement

Status

Compliance

0.00

Completion date

Email notification list

Case log

Associations

+ Add

Remove

Details

Primary

Entity type

ID

Name

Customer

US-021

Otter Wholesales

Sales order

000384

Otter Wholesales

MORE INFORMATION

Customer account

US-021

Name

Otter Wholesales

Invoice account

Customer group

10

Currency

USD

Knowledge article

Administration

Resolution

CAPA resolution

Root cause code

Root cause description

CAPA resolution type

CAPA resolution type description

CAPA resolution note

Related information

Primary address

More information

Process tree

CAPA High Risk - USPI-00013

DEFINITION

EVALUATION

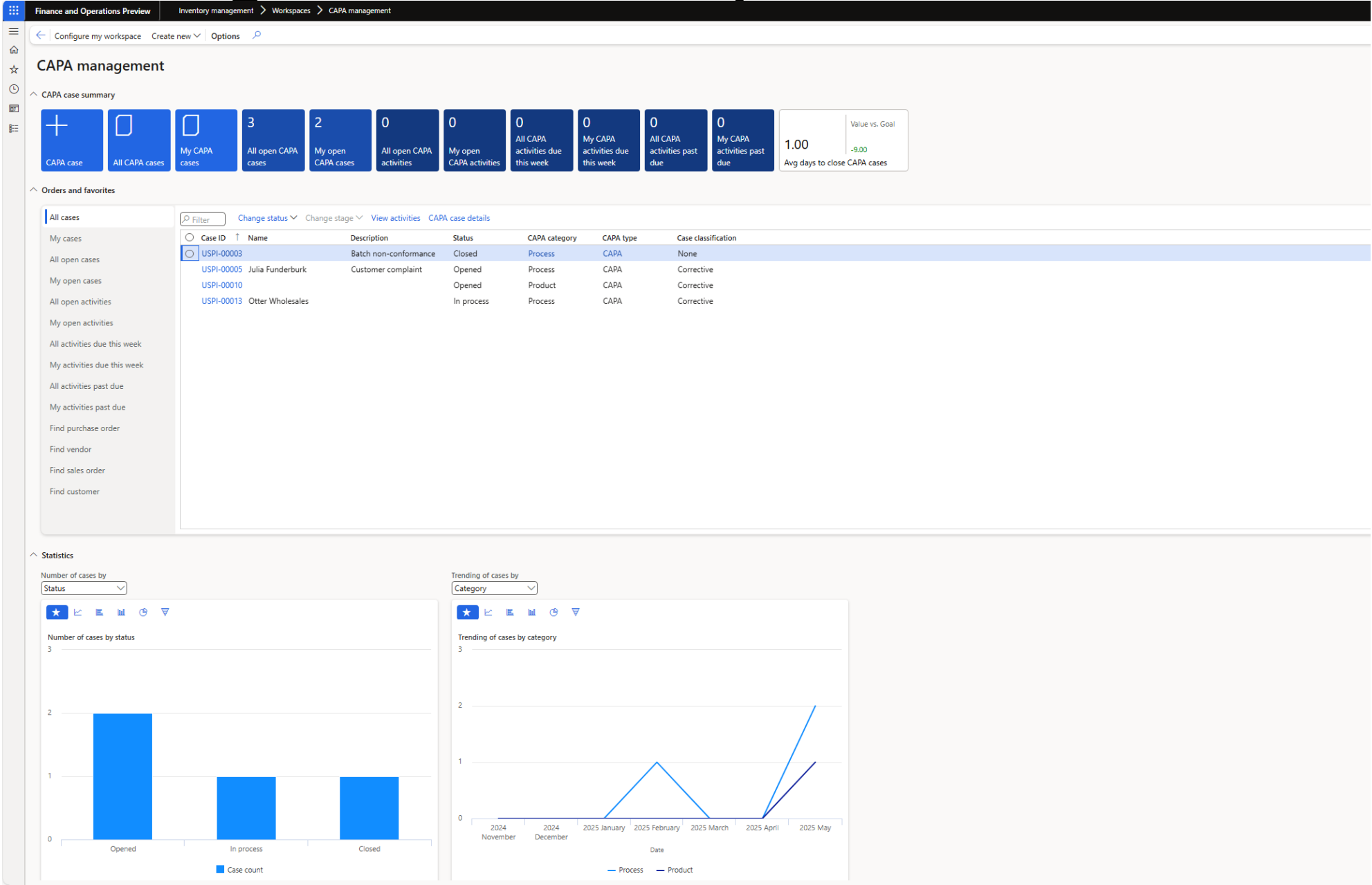
Risk management assessment

Action needed?

INVESTIGATION



# CAPA management workspace





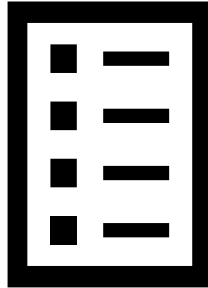
# Introducing – Electronic Batch Record (EBR)

## What is it?

- Digital document that records the production details of a produced batch.

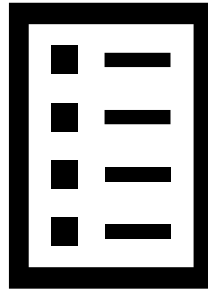
## Key benefits

- It ensures compliance with 21 CFR Part 11 regulations
- Makes internal audits more efficient (eliminate paperwork, data consolidation etc.).



## **MMR – Master Manufacturing Record**

- Manufactured item (BOM, Formula, or Planning Item)
- BOM/Formula versions
- Route versions
- Quality associations
- Inventory batch attributes



## **BPR – Batch Production Record (Inquiry and Report)**

- Manufactured item (BOM, Formula, or Planning Item)
- BOM/Formula versions on order
- Route versions on order
- Route and job card on order
- Quality orders for ingredients and finished goods.
- Inventory batch attribute values for ingredients and finished goods



# Electronic Batch Record

Finance and Operations Preview

Production control > Setup > Production control parameters

USPI

AD

Standard view

Production control parameters

General

Journals

Automatic update

Standard update

Status

Inventory dimensions

Electronic batch record

Print management

Lean manufacturing

Unit of measure

Number sequences

Set up information for electronic batch records

Use electronic batch records

Include batch expiration on BPR ...

Suppress work instructions on B...

Allow BPR to print multiple repo...

Yes

Yes

Yes

Yes



# Electronic Batch Record



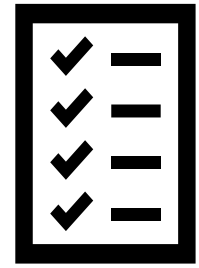
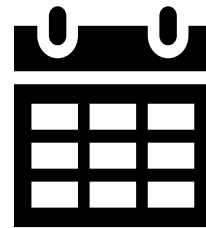
# Introducing – Test Instrument Calibration

## What is it?

Tool to manage calibration of test instruments on a planned or ad-hoc basis.

## Key benefits

Ensures precision, accuracy, safety, and valid data, preventing false-positive and false-negative quality control tests.





Finance and Operations Preview

Inventory management > Setup > Quality control > Test instrument tags

Filter

Tag number	Test instrument type	Instrument
PhMeter01	Ph Meter	Available
PhMeter02	Ph Meter	Available
W-Scale001	Scale	Calibration
W-Scale002	Scale	Available
W-Scale003	Scale	Calibration

Standard view

### Test instrument tags

Tag number	Test instrument type	Instrument usage status
PhMeter01	Ph Meter	Available

General

Ph Meter 01 | Warning only | TD1 | QCLab1

Description

Ph Meter 01

Used for calibration

No

Restricted use

No

Serial number

SN411725

Acquisition date

1/1/2025

Customer account

Test department

TD1

Instrument description

For measuring Ph values

Skip check for test instrument on...

Yes

Check if test instrument is being ...

Warning only

Owner

Fixed asset number

Vendor account

Test location

QCLab1

Unit

Ph

Precision

0.01000

Calibration details

PhMeterProc101 | 2/7/2025

Calibration required

Yes

External vendor name

Calibration procedure name

PhMeterProc101

External calibrating vendor

CALIBRATION ACTUAL USAGE

Usage count since last calibration

0

Lifetime usage count

0

Calibration group

Annually

Calibration method

Periodic

Calibration period

Year

Calibration period frequency

1

CALIBRATION ASSIGNMENT TASKS

Completion assignee

BENJAMIN

Approval assignee

RICARDO

LAST CLOSED CALIBRATION

Started date

2/7/2025

Completion date

2/7/2025

Calibration result

Pass

Approval date

2/7/2025

Next calibration date

2/7/2026

CALIBRATION CERTIFICATE

Date calibration certificate printed

Manufacturer data

Johnson Controls | PN113819

Manufacturer

Johnson Controls

Manufacturer part number

PN113819

Model number

MN411

Manufacture date

1/1/2023

WARRANTY DATA

Warranty number

W725

Warranty expiry

2/29/2028

Test procedures

The procedures can be found in the PhMeterProc101. This specific instrument is touchy and you should confirm that

Specifications

Notes

Notes



# Calibration group

Finance and Operations Preview

USPI

Options

Standard view

Calibration groups

Calibration group Description

10000Usage Calibrated after 10000 usages

1W One week

6Months Calibrated every 6 months

Annually Annually calibrated

Manually Calibrated manually

General

Calibration method Usage

PERIODIC SETUP

Calibration period

Calibration period frequency

USAGE SETUP

Calibration usage update method Fixed increment

Usage increment 1

Usage count trigger for calibration 9000

Maximum usage before calibration 10000

Lifetime usage maximum 100000

Finance and Operations Preview

USP

Options

Standard view

Calibration groups

Calibration group Description

10000Usage Calibrated after 10000 usages

1W One week

6Months Calibrated every 6 months

Annually Annually calibrated

Manually Calibrated manually

General

Calibration method Periodic

PERIODIC SETUP

Calibration period Month

Calibration period frequency 6

USAGE SETUP

Calibration usage update method

Usage increment 0

Usage count trigger for calibration 0

Maximum usage before calibration 0

Lifetime usage maximum 0



# Instrument calibration workspace

Finance and Operations Preview

Inventory management > Workspaces > Instrument calibration processing

Configure my workspace

Options

## Instrument calibration processing

Calibration summary

All calibration records

Calibration

2All open calibrations

0All failed calibrations

All test instrument tags

0Test instrument tags due for...

2Test instrument tags in...

Create calibration records

Calibration certificate

1.00Avg days to complete calibration

Value vs. Goal-9.00

Orders and favorites

All calibration records

Open calibration records

Failed calibration records

All test instrument tags

Test instrument tags due for calibration

Test instrument tags in calibration

Filter

Start calibration

Complete calibration

Approve calibration

Reopen calibration

Calibration certificate

Test instrument...	Tag number	Started date	Completion date	Approval date	Calibration result	Completion assignee
Ph Meter	PhMeter01	2/7/2025	2/7/2025	2/7/2025	Pass	BENJAMIN
Scale	W-Scale001	5/14/2025	5/14/2025		Pass	Admin
Scale	W-Scale003				Open	

Statistics

Number of open calibration records by status

1.25

1

0.75

0.5

0.25

1

1

Number of test instrument tags by usage status

4

3

2

1

3

2

Trending of failed calibration records by month

### Create calibration records

Records to include

Run in the background

Recurrence

Alerts

Batch processing

Task description

Batch group

Private

Critical Job

Monitoring category

Start date: 5/19/2025 (03:38:35 pm) (GMT) Coordinated Universal Time

OK

Cancel



# Introducing – Production Dispensing

## What is it?

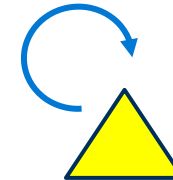
- Controlled process for allocating of hazardous or sensitive materials in production processes.

## Key benefits

- Minimizes contamination risks.
- Preserves material integrity.
- Ensures the safety of both the product and personnel.



Dispensing



Consumption





Finance and Operations Preview

Product information management > Products > Released products

USPI

?

AD

Released product details

Standard view

M2002V2 : Potassium Hydroxide Super Dispensed Item

M2002V2

General

IDENTIFICATION

Product type  
Item

Product subtype  
Product

Product service type  
Not specified

Item number  
M2002V2

Product number  
M2002V2

Engineering product category de...

Product owner

FURTHER IDENTIFICATION  
Product name  
Potassium Hydroxide Super ...

Search name  
M2002V2Dispensedl...

Description

ADMINISTRATION  
Storage dimension group  
SiteWH  
Tracking dimension group  
Batch-Phy  
Item model group  
PI FIFO

Reservation hierarchy

Counting reason code policy

Product lifecycle state

Advanced notes group

RELEASE  
Release policy

READINESS  
Product readiness policy

Purchase

ib | MAT | 0.00

Promote

Deliver

SHIP ALONE  
Ship alone  
No

DIRECT DELIVERY  
Direct delivery  
No  
Direct delivery warehouse

PACKING BOX  
Apply boxing logic for picking w...

DATE  
Ship start date

Sell

ib | MAT | 0.00

Foreign trade

-- | --

Manage inventory

ib

WEIGHT MEASUREMENTS

Net weight  
0.00

Tare weight  
0.00

Gross weight  
0.00

PHYSICAL DIMENSIONS

Gross depth  
0.00

Gross width  
0.00

Gross height  
0.00

Volume  
0.00

TRACKING  
Batch number group  
AutoBatch  
Serial number group

TRANSFER ORDERS

Overdelivery  
0.00

Underdelivery  
0.00

INVENTORY

Counting group

Unit  
lb

SHIPPING AND RECEIVING

Arrival handling time  
00:00

Sort code  
0

POTENCY

Base attribute

Target

Record the attribute value  
Receipt entry

PACKAGING

Packing group

Packing quantity  
0.00

ITEM DATA

Shelf advice period in days

Shelf life period in days

Best before period in days

Batch merge date calculation  
Manual

YIELD

Yield percent  
0.00

CATCH WEIGHT

Catch weight item  
No

CW unit

Nominal quantity  
0.0000000000

Minimum quantity  
0.00

Maximum quantity  
0.00

PRODUCT COMPLIANCE

Regulated product  
No

Restricted product  
No

HAZARDOUS MATERIAL

Hazardous material  
No

DISPENSING

Dispensing control  
Yes

Underdispense  
10.00

Overdispense  
10.00

Authorized personnel  
No

Engineer

ib | None







# Production dispensing

Finance and Operations Preview

Production control > Setup > Production control parameters

USPI 🔍 🔔 😊 ⚙️ ? AD

← Save Options 🔍

Standard view ▾

Production control parameters

General

Journals

Automatic update

Standard update

Status

Inventory dimensions

Electronic batch record

Print management

Lean manufacturing

Unit of measure

Number sequences

Standard update

SCHEDULING

Finite capacity

Finite material

Finite property

END

Scrap method

Allocation

Scrap account

BY-PRODUCT

Burden cost category

BATCH ORDER/ ROUTE NOTIFICATION

Alert user on non-standard versi...

DISPENSING

Enable dispensing for production

Allow over-dispensing with rever...



# Production dispensing

Finance and Operations Preview

USMF | Contoso Entertainment Syste...

users

Users

Standard view

Personalize

Always open for editing

Personalize this page

Add to workspace

Page options

Security diagnostics

Advanced filter or sort

Record info

Go to

Share

Get a link

Create a custom alert

Manage my alerts

SHANNON : SHANNON

User details

User ID	User name	Provider	Email	Telemetry ID	Company	Person	Enabled
SHANNON	SHANNON	https://sts.windows.net/	SHANNON@contosoax7.on...	(6565EC74-6B37-4190-A4CD...	USMF	Shannon Dascher	Yes

User's roles

+ Assign roles

Remove role

Assign organizations

Roles

Employee

Machine operator

Production dispenser

System user



# Production dispensing

Finance and Operations Preview

Production control > Production orders > All production orders

Production order

Schedule

Warehouse

View

Manage costs

Options

Maintain

Selection list

Process

Inventory

Production details

Consolidated batch order

Print

Cases

Estimate

Report as finished

Reset status

Transactions

Trace

BOM

Cost

View progress

Consolidated on-hand

Batch Production Report (BPR)

Create case

Release

End

Batch balancing

On-hand

Update registrations

Formula

Route

Track components

Add to

Remove from

View cases

All production orders

Standard view

Filter

Product...	Item number	CW quantity	CW unit	Quantity	Report re...	Delivery	Status	Remain status	Reference type	Pool	Locked for ...	Release to warehouse	Picking list sta
B-000030	P2000			100.00	100.00	5/9/2025	Released	Material consumption				Allow partial reservation	Open
B-000028	P2000			10,000.00	10,000.00	2/7/2025	Created					Allow partial reservation	
B-000027	P2000			100.00		2/7/2025	Ended	Ended				Allow partial reservation	
B-000026	P2000			10,000.00		2/7/2025	Ended	Ended				Allow partial reservation	
B-000025	P2000			344,236.00	344,236.00	2/7/2025	Started	Material consumption				Allow partial reservation	
B-000023	P4000			290,000.00	290,000.00	12/14/2016	Started	Route consumption				Allow partial reservation	
B-000022	P3005			1,104.00	1,104.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation	
B-000021	P3004			2,206.00	2,206.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation	
B-000020	P3003			3,186.00	3,186.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation	
B-000019	P3002			1,470.00	1,470.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation	
B-000018	P3001			5,146.00	5,146.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation	
B-000017	P3000			6,740.00	6,740.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation	
B-000015	P2000			344,236.00		11/15/2016	Ended	Ended				Allow partial reservation	
B-000014	P4000			275,000.00		11/22/2016	Ended	Ended				Allow partial reservation	
B-000013	P3005			1,050.00		11/15/2016	Ended	Ended				Allow partial reservation	
B-000012	P3004			2,099.00		11/15/2016	Ended	Ended				Allow partial reservation	
B-000011	P3003			3,035.00		11/15/2016	Ended	Ended				Allow partial reservation	
B-000010	P3002			1,400.00		11/15/2016	Ended	Ended				Allow partial reservation	
B-000009	P3001			4,900.00		11/15/2016	Ended	Ended				Allow partial reservation	
B-000008	P3000			6,418.00		11/16/2016	Ended	Ended				Allow partial reservation	
B-000006	P5009			6,184.00		11/16/2016	Ended	Ended				Allow partial reservation	
B-000005	P5008			4,084.00		11/16/2016	Ended	Ended				Allow partial reservation	
B-000004	P5007			3,501.00		11/16/2016	Ended	Ended				Allow partial reservation	
B-000003	P5006			4,784.00		11/16/2016	Ended	Ended				Allow partial reservation	
B-000002	P5000			1,958,057....		11/8/2016	Ended	Ended				Allow partial reservation	
B-000001	P5000			2,081,607....		10/31/2016	Ended	Ended		Production line		Allow partial reservation	

Standard view

Batch order

Name

References

Print job card

Print route job

Print route card

RELEASE TO WAREHOUSE

From Oper. No.

To Oper. No.

Released quantity

Unit

PICKING LIST JOURNAL

Picking list

Dispensing tickets

Automatic BOM consumption

Create journal per

Post picking list now

Physical reduction

Complete picking list journal

Print picking list

Late selection

End-mark picking list

Pick negative

Print options

OK

Cancel



# Production dispensing

Finance and Operations Preview

Production control > Production orders > All production orders

USPI

← Delete

New production order

New batch order

Production order

Schedule

Warehouse

View

Manage costs

Options

Display

Requirements

Journals

Manage quality

Related information

Compliance

Dimensions

Net requirements

Picking list

Reported as finished

Dispensing pick journal

Non conformances

Committed cost

Product safety data sheet

Explosion

Route card

All

Dispensing tickets

Quality orders

Capacity reservations

Multilevel pegging

Job card

CAPA case

All production orders

Standard view

Filter

Prod...	Item number	CW quantity	CW unit	Quantity	Report re...	Delivery	Status	Remain status	Reference type	Pool	Locked for ...	Release to warehouse	Picking list status	Dispensing ticket st...	Batch production record
B-000030	P2000			100.00	100.00	5/9/2025	Released	Material consumption				Allow partial reservation	Open	Open	USPI-000006
B-000028	P2000			10,000.00	10,000.00	2/7/2025	Created					Allow partial reservation			USPI-000005
B-000027	P2000			100.00		2/7/2025	Ended	Ended				Allow partial reservation			USPI-000004
B-000026	P2000			10,000.00		2/7/2025	Ended	Ended				Allow partial reservation			USPI-000003
B-000025	P2000			344,236.00	344,236.00	2/7/2025	Started	Material consumption				Allow partial reservation			USPI-000002
B-000023	P4000			290,000.00	290,000.00	12/14/2016	Started	Route consumption				Allow partial reservation			
B-000022	P3005			1,104.00	1,104.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation			
B-000021	P3004			2,206.00	2,206.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation			
B-000020	P3003			3,186.00	3,186.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation			
B-000019	P3002			1,470.00	1,470.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation			
B-000018	P3001			5,146.00	5,146.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation			
B-000017	P3000			6,740.00	6,740.00	12/14/2016	Scheduled	Material consumption				Allow partial reservation			
B-000015	P2000			344,236.00		11/15/2016	Ended	Ended				Allow partial reservation			
B-000014	P4000			275,000.00		11/22/2016	Ended	Ended				Allow partial reservation			
B-000013	P3005			1,050.00		11/15/2016	Ended	Ended				Allow partial reservation			
B-000012	P3004			2,099.00		11/15/2016	Ended	Ended				Allow partial reservation			
B-000011	P3003			3,035.00		11/15/2016	Ended	Ended				Allow partial reservation			
B-000010	P3002			1,400.00		11/15/2016	Ended	Ended				Allow partial reservation			
B-000009	P3001			4,900.00		11/15/2016	Ended	Ended				Allow partial reservation			
B-000008	P3000			6,418.00		11/16/2016	Ended	Ended				Allow partial reservation			
B-000006	P5009			6,184.00		11/16/2016	Ended	Ended				Allow partial reservation			
B-000005	P5008			4,084.00		11/16/2016	Ended	Ended				Allow partial reservation			
B-000004	P5007			3,501.00		11/16/2016	Ended	Ended				Allow partial reservation			
B-000003	P5006			4,784.00		11/16/2016	Ended	Ended				Allow partial reservation			
B-000002	P5000			1,958,057....		11/8/2016	Ended	Ended				Allow partial reservation			
B-000001	P5000			2,081,607....		10/31/2016	Ended	Ended	Production line			Allow partial reservation			



# Production dispensing

[illegible]



# Production dispensing

Finance and Operations Preview

Production control > Production orders > All production orders

USP1

←

↻

✎

+

New

🗑

Delete

✔

Confirm

✓

Validate

📋

Post

📋

Picking list

🖨

Print

⌵

Options

🔗

Personalize

Always open for editing

Personalize this page

Page options

Security diagnostics

Record info

Go to

Share

Create a custom alert

Manage my alerts

Production journal lines, dispensing ticket | B-000030 · Cleaner | Standard view

00094 : Dispensing prod pick list

Lines Header

Journal header details

IDENTIFICATION

Journal

00094

Journal type

Picking list

Name

Dispensing

Description

Dispensing prod pick list

Production

B-000030

VOUCHER

Voucher series

Prod\_279

Selection by

Posting

New voucher by

Change date or production

REFERENCE

Purchase order

AUTOMATIC BACKFLUSHING

Waiting for creation

No

Good quantity

Oper. No.

End job

No

Error quantity

POSTING

Detail level

Summary

Delete lines after posting

No

DISPENSING

Dispensing tickets

Yes

Journal lines

+ New

🗑 Delete

Functions

Inventory

Reset batch disposition code

Dispensed item	Product name	Site	Warehouse	Batch number	Batch disposition st...	Batch disposition c...	Proposal	Consumpti...	Dispensed	Unit	CW proposal	CW consu...	CW dispen...
M2002V2	Potassium Hydroxide Sup...	1	13	8411	Available	Avail	18.00	100.00	17.37	lb			

Line details

Dispensing details

+ New

🗑 Delete

Post dispensed

🔗

Measuring device

W-Scale001

Dispensed ...	Include in ...	Date and time	User ID	Gross	Tare	Measuring device
18.00	✓	5/19/2025 8:53:35 AM	Admin	18.00	0.00	W-Scale001
17.00	✓	5/19/2025 8:53:37 AM	Admin	17.00	0.00	W-Scale001
17.10	✓	5/19/2025 8:53:40 AM	Admin	17.10	0.00	W-Scale001

Finance and Operations Preview

Production control > Production orders > All production orders

USP1

←

↻

✎

+

New

🗑

Delete

✔

Confirm

✓

Validate

📋

Post

📋

Picking list

🖨

Print

⌵

Options

🔗

Personalize

Always open for editing

Personalize this page

Page options

Security diagnostics

Record info

Go to

Share

Create a custom alert

Manage my alerts

Production journal lines, dispensing ticket | B-000030 · Cleaner | Standard view

00095 : Dispensing adjustment for 00094

Lines Header

Journal header details

IDENTIFICATION

Journal

00095

Journal type

Picking list

Name

Dispensing

Description

Dispensing adjustment for 00...

Production

B-000030

VOUCHER

Voucher series

Prod\_279

Selection by

Posting

New voucher by

Change date or production

REFERENCE

Purchase order

AUTOMATIC BACKFLUSHING

Waiting for creation

No

Good quantity

Oper. No.

End job

No

Error quantity

POSTING

Detail level

Summary

Delete lines after posting

No

DISPENSING

Dispensing tickets

Yes

Journal lines

+ New

🗑 Delete

Functions

Inventory

Reset batch disposition code

Dispensed item	Product name	Site	Warehouse	Batch number	Batch disposition st...	Batch disposition c...	Proposal	Consumpti...	Dispensed	Unit	CW proposal	CW consu...	CW dispen...
M2002V2	Potassium Hydroxide Sup...	1	13	8411	Available	Avail	-82.63		0.00	lb			

Line details

Dispensing details

+ New

🗑 Delete

Post dispensed

🔗

Measuring device

W-Scale001

Dispensed ...	Include in ...	Date and time	User ID	Gross	Tare	Measuring device
---------------	----------------	---------------	---------	-------	------	------------------

🖨

We didn't find anything to show here.

Network

Internet access

Ethernet 36

No internet access



# What's next?

## Acceptance Sampling

What is it?

- A statistical quality method used to determine the maximum number of defective units acceptable within a particular sample size from a production batch.

Benefits

- Helps save time and cost by checking a sample instead of every item, while still ensuring product quality.

Public preview: 10.0.45

## Sample Management

What is it?

- Systematic handling, tracking, and control of samples on continuous production flows.
- Allows for identifying, registering, labeling, tracking, testing, and disposing of samples without inventory tracking.

Benefits

- Helps catch defects early, reduce waste, ensure quality, save costs, and keep the process running smoothly.

Public preview: 10.0.46



# Resources

- [Advanced quality management overview \(preview\) - Supply Chain Management | Dynamics 365 | Microsoft Learn](#)
- [Microsoft Dynamics 365 - Release Plans](#)
- [Subscribe Tech Talks](#)
- [Enhance quality compliance with Dynamics 365 SCM](#)
- [Viva Engage / Yammer: Manufacturing](#)
- [Acceptance sampling](#)



Thank you



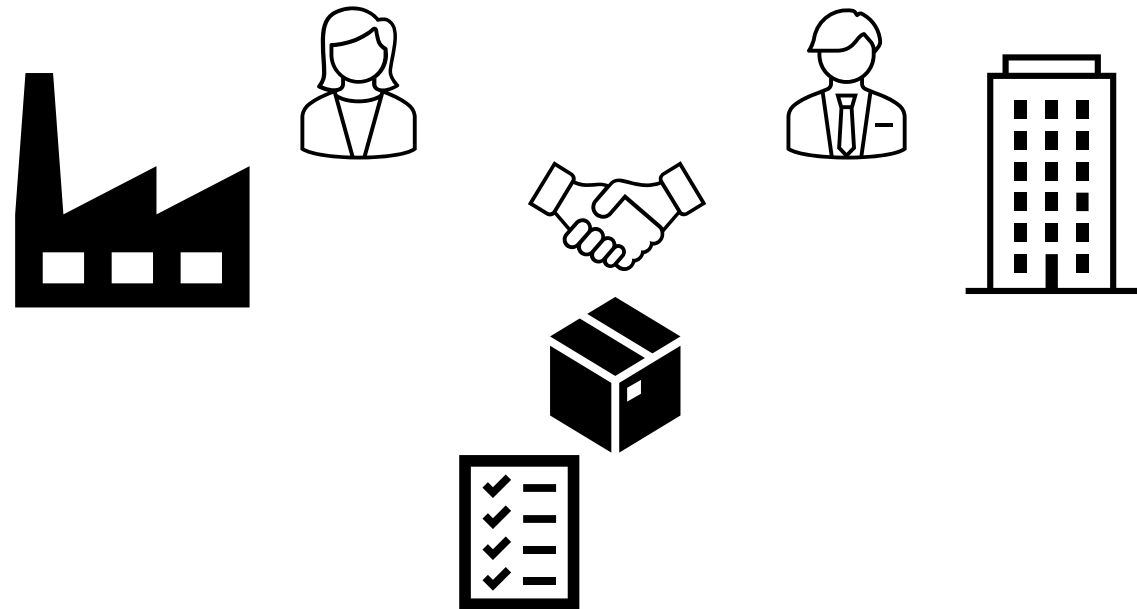
# Introducing – Approved Customer List

## What is it?

A framework that manages rules to determine which products can be sold, quoted, or contracted to specific customer accounts.

## Key benefits

- Ensure compliance.
- Improve sales accuracy.
- Prevents offering the wrong products to the wrong customers.





# Approved Customer List

Finance and Operations Preview

Sales and marketing > Setup > Approved customer list > Approved customer list setup

USPI

Save +New Delete Edit Display dimensions View Options

Approved customer list

Standard view

Customer code	Customer relation	Item code	Item relation	Configuration	Size	Color	Style	Variant number	Effective	Expiration
Table	US-004	Group	G-US-004						5/14/2025	Never
Group	Whsl	Table	P2000						2/5/2025	Never

Finance and Operations Preview

Sales and marketing > Setup > Approved customer list > Approved customer list setup

Save +New Delete Options

P2000 : Whsl | Standard view

Approved customer groups

Approved customer group Description

Whsl Wholesalers ACL group

Customers

Customer list Assign customers using query

+ Add Remove

Customer account	Search name	Customer group	Invoice account
US-004	Cave Wholesales	10	
US-007	Desert Wholesales	10	
US-009	Owl Wholesales	10	
US-010	Sunset Wholesales	10	
US-013	Pelican Wholesales	10	
US-016	Whale Wholesales	10	

Approved items

+ Add Remove Display dimensions View

Item code	Item relation	Configuration	Size	Color
Table	P2000			

Finance and Operations Preview

Sales and marketing > Setup > Approved customer list > Approved customer list setup

Save +New Delete Options

G-US-004 : US-004 | Standard view

Approved item groups

Approved item group Description

G-US-004 Items for customer US-004

Items

Items list Assign items using query

+ Add Remove

Item number	Search name	Product name	Item model group
M2002	PotassiumHydroxi...	Potassium Hydroxide	PI FIFO
M2003	SodiumHydroxide	Sodium Hydroxide	PI FIFO

Approved customers

+ Add Remove View

Customer code	Customer relation	Effective	Expiration
Table	US-004	5/14/2025	Never



# Approved Customer List

Finance and Operations | Sales and marketing > Sales orders > All sales orders | USP2

Save + New Delete Sales order Sell Manage Pick and pack Invoice Commerce General Warehouse Transportation Credit management Options

Set up: Print management Summary | Customer: Trade agreements Activities Cases | Contact details Send catalog Customer service | Maintain: Supplementary sales items | Related orders Postings Line quantity | Related information: Purchase order Committed costs Approved items | CAPA: Create CAPA case View CAPA Cases

Sales order | My view (1) | 000815 : Orchid Shopping

Lines Header

Sales order header

DELIVERY ADDRESS: Name: Orchid Shopping | Address: 123 Granberry Street, Clarkston, GA 30021, USA

DELIVERY DATE: Requested ship date: 9/3/2023 | Requested receipt date: 9/3/2023 | Simulate delivery dates: Confirmed ship date: | Confirmed receipt date: | REFERENCES: Customer reference: | Customer requisition: | DISCOUNTS: Total discount %: 0.00 | Order fulfillment policy: | Default fulfillment policy: | WAREHOUSE: Release status: Open | TRANSPORTATION: Routes: | Carrier customer account number: |

Sales order lines

+ Add line + Add lines Add products Remove Sales order line Financials Inventory Product and supply Update line Warehouse Retail

	Ty...	Variant number	Item number	Product name	Sales category	CW quantity	CW unit	Quantity	Unit	Delivery type	CW deliver now	Adjusted unit ...	Configuration	Size	Color
✓										Stock		0.00000			

Approved items

Item number	Product name	Valid for	Approved item...	Effective	Expiration
M6008	Orange Scented Oil	Group	ACL-IG1	3/16/2020	Never
M6009	Oranges - Mandarin	Group	ACL-IG1	3/16/2020	Never
M6010	Oranges in 55 lb boxes	Group	ACL-IG1	3/16/2020	Never