

# TEKA

## Success Story



Teka is an industrial group that use about 5.600 people, in the whole world, with an annual volume business-oriented of more than 800 million euros and 80 years of experience. The areas of business of Teka Group enclose domestic and professional equipment for kitchen and bathrooms, containers in stainless steel and electronics components.

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### *Seamless integration and overview of all TEKA Portugal processes with Microsoft Dynamics AX.*

*"(...)Furnish the TEKA Portugal of a modern and efficient solution that would enable it greater effective control of operations, improved efficiency and visibility that only an world-class solution can provide."*

João Nascimento, Financial Director of Teka

TEKA Portugal is an industrial unit TEKA Group AG operating in Portugal, in the region of Aveiro, since 1978.

TEKA Portugal is dedicated to the production, export, import and marketing of built-in kitchen equipment, representing the TEKA and Küppersbusch brands in Portugal.

Has a modern plant equipped and a highly and specializing team in the areas of research and development, TEKA Portugal it has grown into one of the most recognized factories worldwide producer of microwave and steam cookers and ovens. TEKA Portugal is an essential piece in the TEKA group, with production levels, recognized quality and performance, both internally within the group, as in different world markets in which it operates.



## Situation

Following the strategic guidelines of the TEKA Group to implement the same ERP solution worldwide, the TEKA Portugal began in 2006 the supplier selection process for the implementation of Microsoft Dynamics AX on your local unit.

- Multinational project experience so as to ensure standardization of global processes;
- Capacity and partner size to handle a project with 105 users only in Portugal;
- Knowledge of complex industrial processes and optimization of warehouse and distribution;
- Experience and certified knowledge in Microsoft Dynamics AX.

*"The choice of Arquiconsult was natural, since as been demonstrated the ability to implementation, experience in international projects and the fact that Arquiconsult develop a Portuguese Localization Pack for Microsoft Dynamics AX."*

**João Nascimento**  
Financial Director of Teka

The synergies created between the implementation team and the TEKA team and strong motivation around the project, made the implementation process a unique opportunity to review processes always bearing in mind the maximum objective of this project: providing the TEKA Portugal a modern and effective solution, which would allow full control of operations and fully aligned and integrated with other units Group and all its business partners.

*"The product design process was revised to allow closer monitoring to the lists of materials, as well as implementation automated approval workflows for production, from the R & D area to the industry product manager."*

**João Nascimento**  
Financial Director of Teka

## Solution

Microsoft Dynamics AX implementation in all functional areas of TEKA with Arquiconsult partner.

Among the key implementation processes, which corresponded to a new paradigm in terms of control of operations and management of TEKA, we highlight the implementation of a global solution in the area of production and supply chain management which included the warehouse physical management with fully integrated mobile devices in operation, tracking products during the various production steps and automating the capture of all the data in shopfloor.

Equally important was the new productive resources management through the MRP which allowed greater control of the invested capital and greater visibility into the process of procurement and supply.

The integration of ERP with BI solutions based on Targit tool provided the TEKA greater ease and flexibility of extraction and analysis of data, these facilitate instantaneous and entirety information analysis allowing management intervention.

## Partner

Arquiconsult is a partner of TEKA since 2007 year in which implemented the solution for the overall management of the company, Microsoft Dynamics AX.

The relationship established between Arquiconsult and TEKA is since then a close partnership, not limited to only implement the processes, but also contributing in an active way in the suggestion of the optimal solutions to every need. Arquiconsult became a partner strategic organization, contributing to the TEKA business growth.



## Benefits

- Global solution that takes advantage of the synergies between industrial units Teka on the whole world;
- Fully integrated solution, including in the areas of production and supply chain management;
- Warehouse management in mobile devices fully integrated in the operation; Tracking product throughout the various production stages;
- Automating the capture of all the data in shopfloor;
- Greater efficiency at productive resources management through the MRP.



## About Arquiconsult

Arquiconsult is an information systems consulting company, based on Microsoft Dynamics technology, with offices in Lisbon, Oporto and Luanda.

We are currently the largest certified team of the most experienced consultants, operating in Portugal and working with Microsoft Dynamics technology. Arquiconsult has been frequently referred to international customers, by Microsoft, for their implementations in Portugal

Arquiconsult constantly innovates its offer, adding value to Microsoft Dynamics by building verticalizations for various sectors of activity.

The Portuguese Localization Pack for Microsoft Dynamics AX is a clear example of a solution, which allows us to make available to multinational companies in Portugal the best and most comprehensive response to local legal requirements for new and existing Dynamics AX customers.

We currently have customers in various sectors such as:

- Teka
- Hevea (Dunlop Boots)
- Sapa
- Polopique
- Gunnebo
- Coviran
- Klaveness